



Dr. Robert Aycock
1855 San Miguel Drive
Suite 4
Walnut Creek, CA 94596

October 1, 2008

Dear Dr. Aycock,

It is our pleasure to inform you that Dr. Robert G. Aycock was selected as one of The Most Dependable™ Plastic Surgeons of the Western United States for 2008, and has been published in the October 27th issue of Forbes by Goldline Research. As an independent third-party research firm, Goldline Research sets the standard for dependability in professional services industries across the United States. Dr. Aycock was chosen in this region to receive this designation.

Goldline Research undertakes an extensive research process to review all qualified applicants in a respective area. Our consumer-centric evaluation method is specifically tailored to evaluate providers for how well they service their clients' needs. The proprietary research process we use includes in-depth interviews and quantitative analysis of key provider data, as well as customer reference checks to confirm exceptional levels of customer service. Those that ultimately earn Goldline Research's Most Dependable™ designation show that they have the characteristics that are essential for continued success and leadership within their industry.

By being selected as one of The Most Dependable™ Plastic Surgeons of the Western United States, Dr. Aycock has demonstrated commitment to outstanding customer service, indicating that their clients are the most important facet of their business.

Sincerely,

Ryan Klufft
President
Goldline Research

