



SKIN PRESENCE MEDSPA

By Robert Aycock, MD

We hope you, your family and friends are doing well during this unprecedented time. As you know, our office has been closed since March 14th and we apologize for the inconvenience that this may have caused. With good news, we will reopen our offices on **Tuesday, June 2nd** and look forward to welcoming you back! While many things have changed during this unfortunate time, one thing remains the same: our commitment to your health and safety.

As part of this commitment, our office is following CDC, CMS, ACS, and local health official guidelines to keep you safe. We will follow the activity of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may notice some changes when you come in for your next appointment. These changes will stay in effect for the near future:

1. Office appointments will be staggered to reduce the number of patients in the office at one time.
2. We will begin to implement video consultation whenever possible.
3. Visitors are limited to 1 per patient.
4. All patients and visitors are subject to COVID-19 symptom screening prior to entering the office.
5. Patients/visitors with any signs or symptoms associated with COVID-19 will not be permitted to enter.
6. All patients and visitors are expected to provide their own cloth mask/face covering.
7. All patients and visitors are expected to wear their face coverings at all times while in the office.
 - Patients will be reminded of this when they receive their appointment reminders.
 - Patient will not be permitted to enter the office without a mask or face covering.
8. Patient's will be expected to comply with any recommendations for self-isolation, including but not limited to extended self-isolation due to travel.

All of these changes are put in effect to ensure your safety while you are in our care. We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

We appreciate having you as a patient and we value your trust and loyalty to our practice.

Sincerely,
Dr. Robert Aycock and the Skin Presence Medspa Team

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